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The Client:

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A vein clinic and vascular surgery group practice

Client

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Challenge

The client came to us because their cost of maintaining their market share via traditional avertising was increasing and they needed to find another way to continue patient growth while maintaining costs. They had been consistently investing in traditional marketing, but the

costs were increasing 10-15% each year

without equal returns in patient growth.



Solution

Our team shifted their approach to marketing efforts

from 80% in traditional channels

such as direct mail and print ads,

to 80% in a digital approach.

We showed them that the way people buy anything, even medical care, has changed because of the internet. The majority of people will do an online search for a symptom or solution before taking any further actions.



Process

Our goal was to increase search engine ranking

for symptom related search terms and increase their online appointment bookings.

We showed them that the way people buy anything, even medical care, has changed because of the internet. The majority of people will do an online search for a symptom or solution before taking any further actions.

Our approach was content driven

8 blog posts, a monthly email newsletter, plus offers to increase potential patient engagement and conversation.

Tools such as eBooks, checklists, and interactive symptom quizzes were utilized to attract leads. All content was promoted on social media to keep the brand in front of potential and previous clients.



Results

Over the last 2 years, content creation has grown website visits by approximately

1,500 per month to more than 8,000. This brought cumulative traffic and total contacts to over 180,000 visits and 795 leads.

> The client now consistently ranks on the first page of Google for targeted symptom-centric keywords, and in some cases have four or more of the first page positions for their content.

A steady increase in online appointment bookings grew thier paitent base well beyond their expectations.



Targeted Content Driven Growth



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